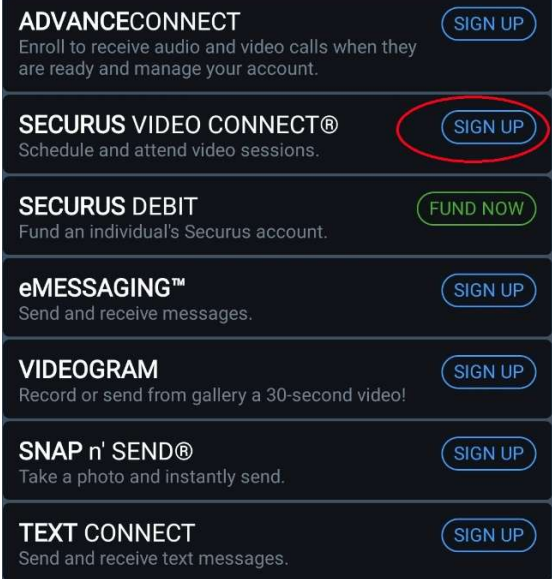
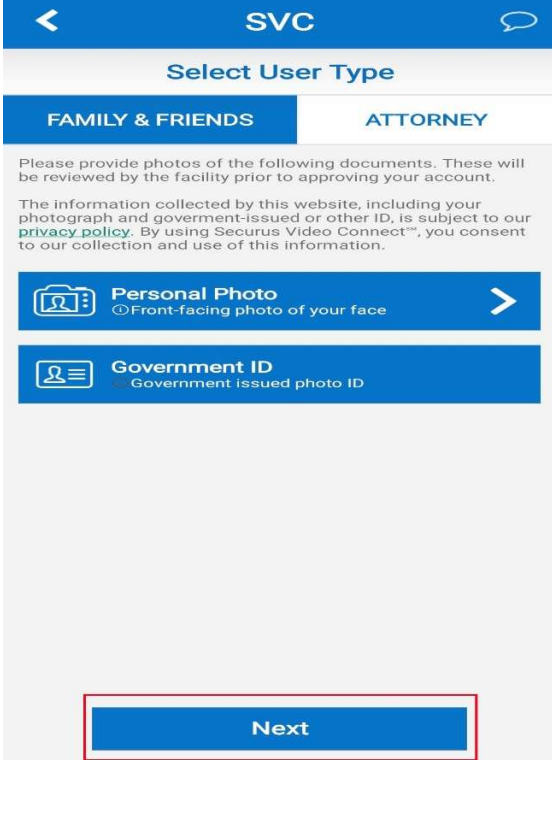
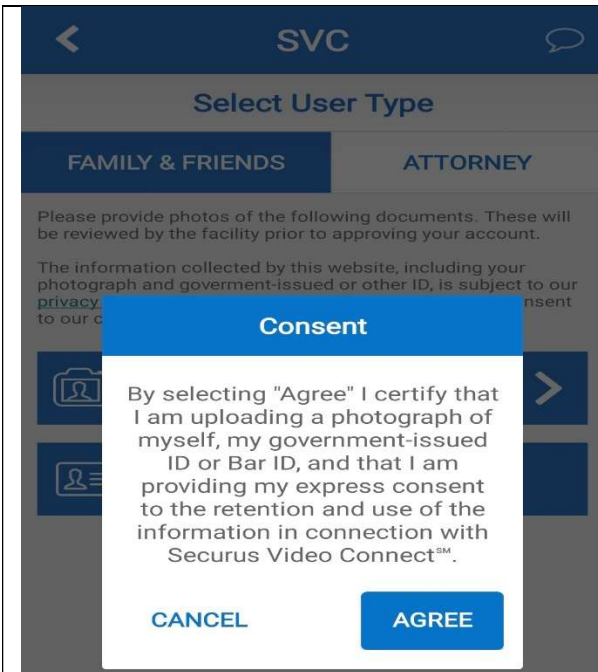


How to register for In-Person Visits using Securus Mobile

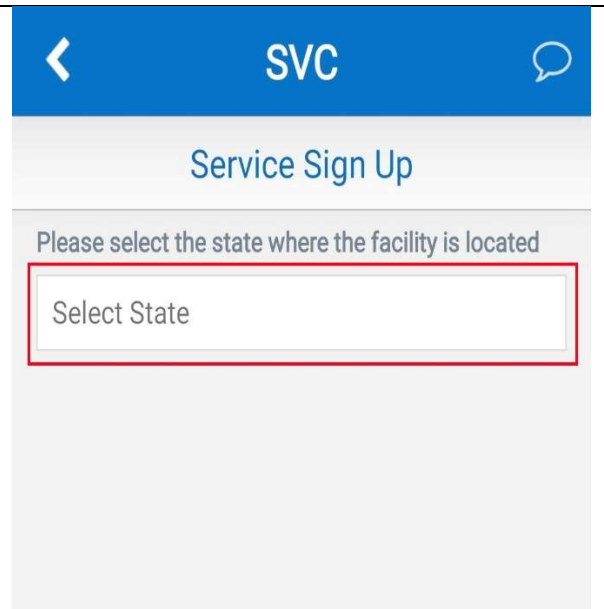
Download the App and create an account using an email address you can access.

After creating the account, log in to the app and you will see a screen like the one below.

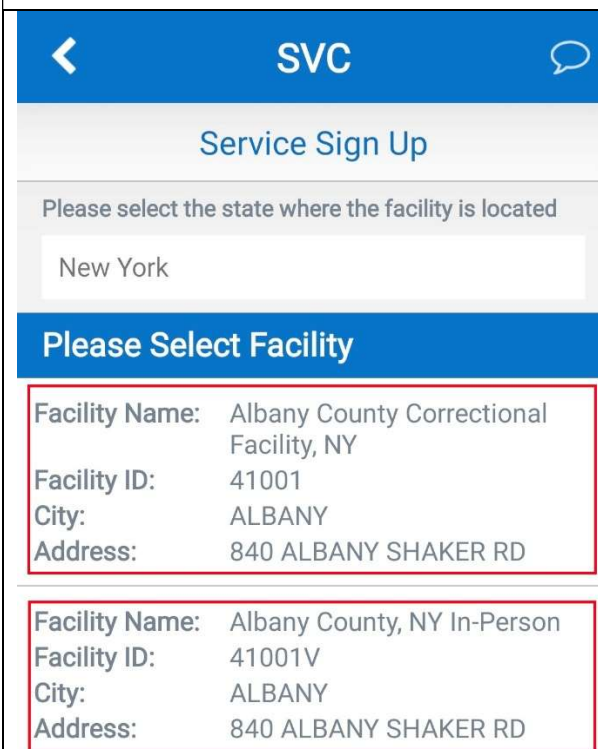
 <p>ADVANCECONNECT SIGN UP Enroll to receive audio and video calls when they are ready and manage your account.</p> <p>SECURUS VIDEO CONNECT® SIGN UP Schedule and attend video sessions.</p> <p>SECURUS DEBIT FUND NOW Fund an individual's Securus account.</p> <p>eMESSAGING™ SIGN UP Send and receive messages.</p> <p>VIDEOGRAM SIGN UP Record or send from gallery a 30-second video!</p> <p>SNAP n' SEND® SIGN UP Take a photo and instantly send.</p> <p>TEXT CONNECT SIGN UP Send and receive text messages.</p>	<p>Select SIGN UP next to Securus Video Connect</p>
 <p>SVC</p> <p>Select User Type</p> <p>FAMILY & FRIENDS ATTORNEY</p> <p>Please provide photos of the following documents. These will be reviewed by the facility prior to approving your account.</p> <p>The information collected by this website, including your photograph and government-issued or other ID, is subject to our privacy policy. By using Securus Video Connect™, you consent to our collection and use of this information.</p> <p>Personal Photo > Front-facing photo of your face</p> <p>Government ID Government issued photo ID</p> <p>Next</p>	<p>Select Personal Photo and either upload or take a clear photo of your face(without a filter)</p> <p>Then Select Government ID and either upload or take a clear photo of a valid Government ID(the name on the ID MUST match the name on your account)</p> <p>After uploading both images the option to select NEXT will change to blue and you can click it.</p>



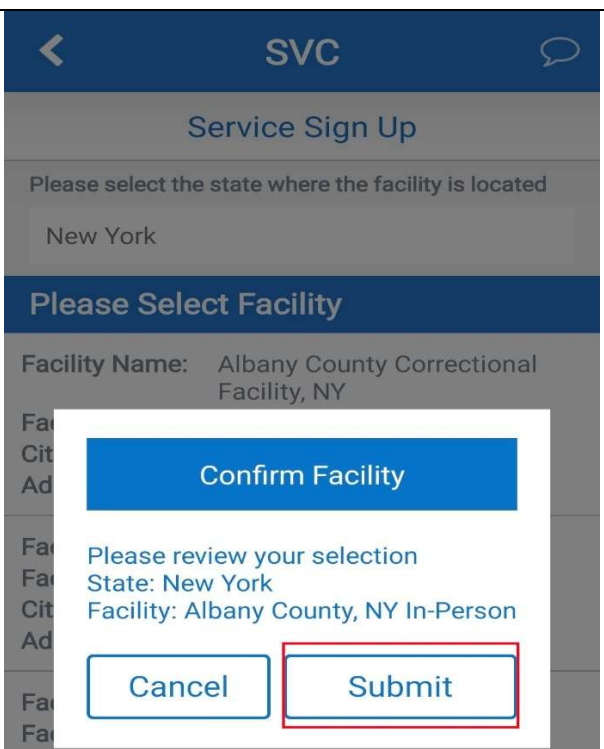
Select **AGREE**



Select New York on this screen




Select the Top option for Video Visits.
Select the Bottom option for In Person Visits.



Submit after selecting In-Person

SVC

Enrollment Complete







Thank you for adding Securus Video Connect™! Your account profile, including photos, has been automatically submitted to the correctional facility you selected. The correctional facility will review your account profile and either approve or deny your Securus Video Connect™ eligibility. You will receive an email notifying you once your account has been reviewed. Responses are typically received within 48 hours of being submitted.

FINISH

Select **FINISH** to begin scheduling a visit.








Settings

Product Settings

- SECURUS VIDEO CONNECT™** 
- ADVANCE CONNECT** 
- SECURUS DEBIT** 
- eMESSAGING™** 

Profile Settings Notifications Security

Select Securus Video Connect



- ADVANCECONNECT** 
- SECURUS VIDEO CONNECT®** 
- SECURUS DEBIT** 
- eMESSAGING™** 
- VIDEOGRAM** 
- SNAP n' SEND®** 
- TEXT CONNECT** 

Select LAUNCH

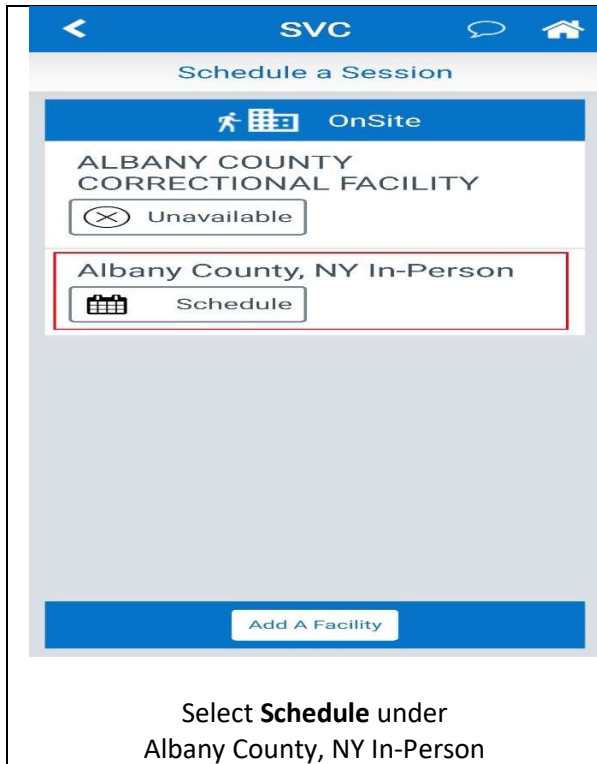
SVC

Schedule a Session

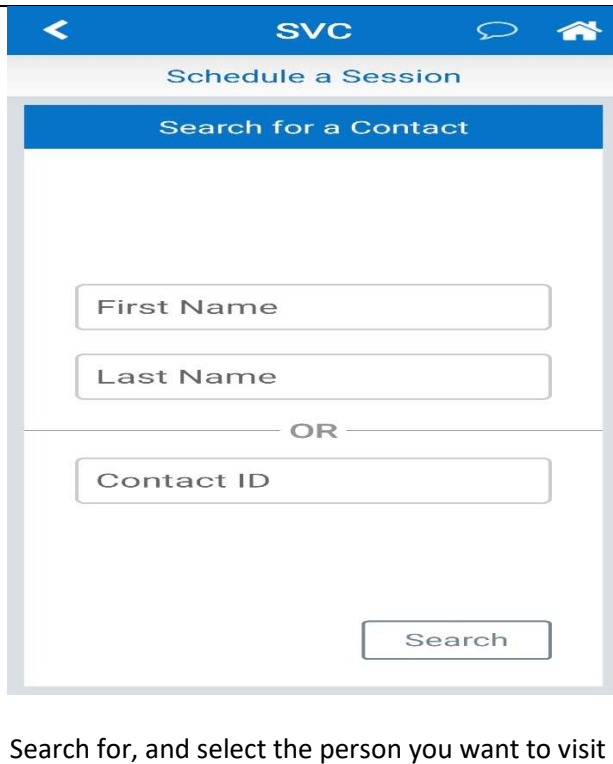
Select Session Type

-  Remote
-  **OnSite**

Select OnSite



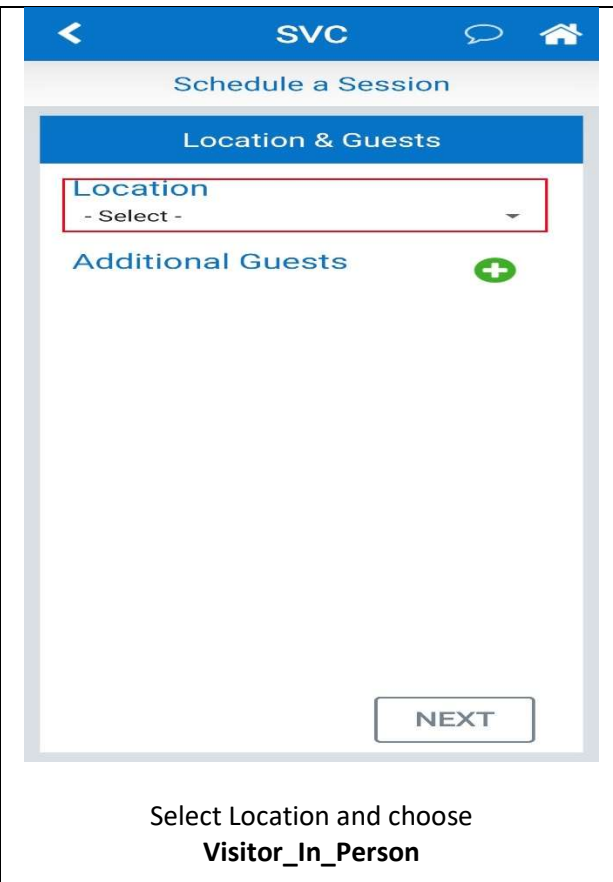
Select **Schedule** under Albany County, NY In-Person



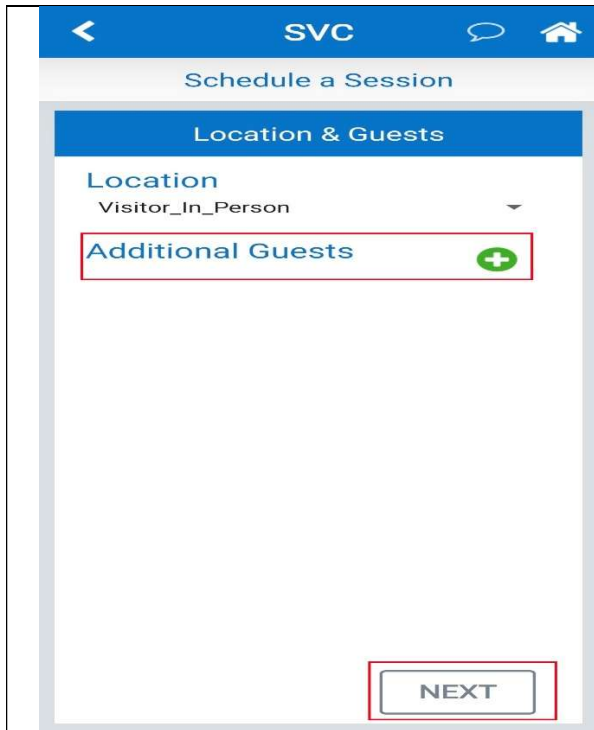
Search for, and select the person you want to visit



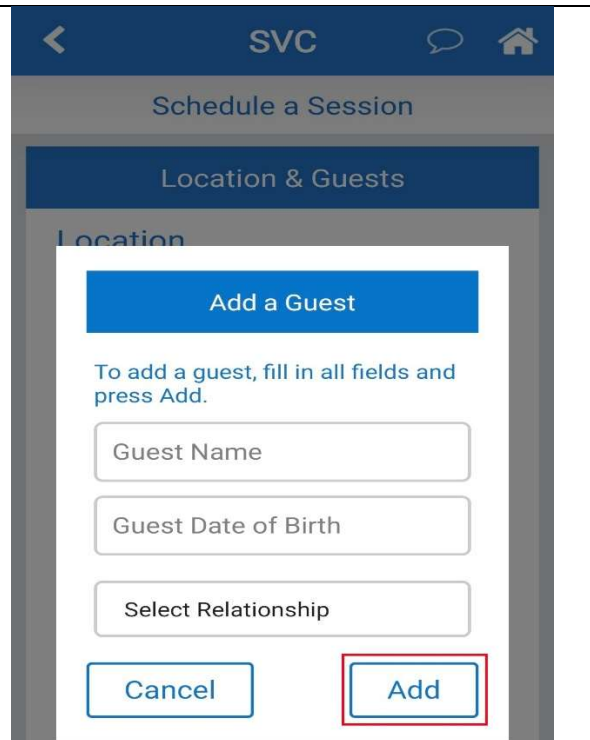
Choose the appropriate relationship to the person you wish to visit.



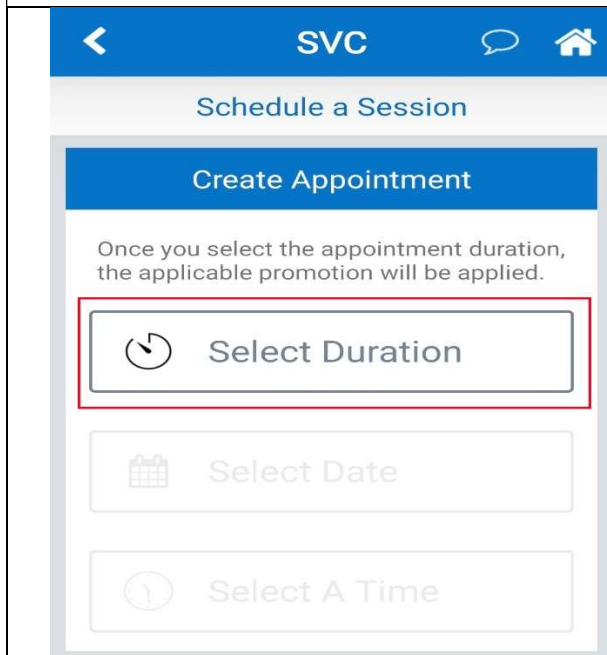
Select Location and choose **Visitor_In_Person**



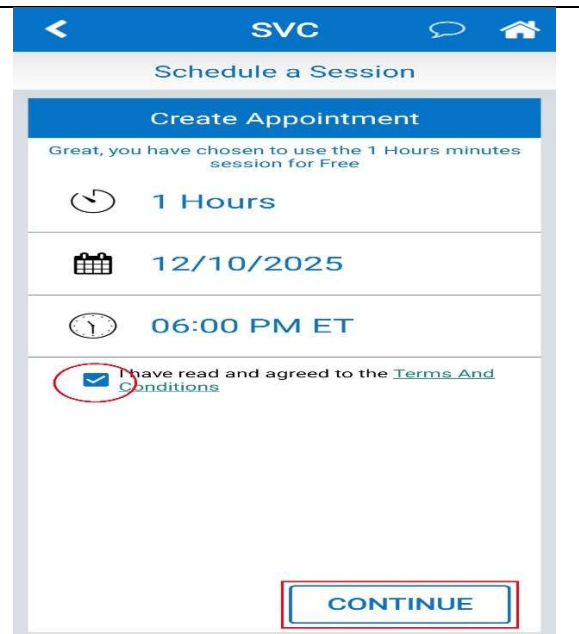
If you have another visitor joining you select **Additional Guests**



Add the information for the additional guest and select **Add**



Select the Duration of the Visit,
The Date of the Visit,
And then the Time of the Visit.



After you have selected each of those, select **Continue**

SVC	
Schedule a Session	
Session Details	
Thank you for scheduling a video session. You will receive a confirmation email with the details of this visit.	
**Terminal Name:	Visitor_Virtual_20
**PIN #:	235545
Session Type:	Onsite
Site:	Albany County, NY In-Person
Location:	Visitor_In_Person
Contact Name:	
Duration:	1 hours
Date:	December 10, 2025
Time:	06:00 PM ET
FINISH	

Verify all of the information is correct on this screen, and when you are sure it is select **FINISH**.

This will schedule the visit for In Person on that chosen date.

You will receive an email from Securus confirming that the visit is scheduled shortly after.

Make sure you bring a Valid ID when you come to the facility for the visit.