

# How to register for In-Person Visits using Securus Website

Create an account using an email address you can access.

After creating the account, log in and you will see a screen like the one below.

**SECURUS** Technologies®  
an areniv company

My Account Services & Support Facilities We Serve Rates & Disclosures **SIGN OUT**

## MY ACCOUNT

### ADVANCE CONNECT

AdvanceConnect™ is a prepaid calling account that puts you in control, allowing you to manage how much you spend on calling.

**SIGN UP**

### SECURUS DEBIT

Contacts: 0

Securus Debit is an account owned by the incarcerated individual that they use to pay for services like tablet subscriptions\*, tablet games, music and movies, phone calls and stamps. NOTE: this is NOT their Commissary Account.

\* If applicable

**FIND CONTACT**

### SECURUS VIDEO CONNECT<sup>SM</sup>

Account Number: \_\_\_\_\_

Available Funds: \$0.00

Account Status: Active ●

[Manage Account](#)

**SCHEDULE SESSION**

840 ALBANY SHAKER RD  
ALBANY, NY 12211  
USA

Address:

Phone: \_\_\_\_\_

Email: \_\_\_\_\_

Passcode: \_\_\_\_\_

Password: \*\*\*\*\*

Looking for additional ways to connect to your loved one?

- VideoGram
- Snap n' Send

Check out the Securus App!

GET IT ON Google Play Download on the App Store

**Under SECURUS VIDEO CONNECT select SCHEDULE SESSION**

SECURUS VIDEO CONNECT<sup>SM</sup>

- My Future Sessions
- Account Statements
- Transaction Details
- Unlimited Subscription
- My Past Sessions
- Schedule A Session**
- Add a New Facility
- Block/Unblock
- Credit Card Information

SCHEDULE A SESSION

SITE NAME	REMOTE SESSION	ONSITE SESSION
ALBANY COUNTY CORRECTI...	<a href="#">SCHEDULE SESSION</a> ⓘ	Unavailable
Albany County, NY In-P...	Unavailable	<a href="#">SCHEDULE SESSION</a> ⓘ

Select **SCHEDULE SESSION** next to Albany County, NY In-Person

SECURUS VIDEO CONNECT<sup>SM</sup>

- My Future Sessions
- Account Statements
- Transaction Details
- Unlimited Subscription
- My Past Sessions
- Schedule A Session**
- Add a New Facility
- Block/Unblock
- Credit Card Information



Location Asterisk (\*) indicate required fields.

Location

Location:

Visitor\_In\_Person ▾

Additional Guests

Guest Name	Date of Birth
<input type="text"/>	<input type="text"/>
Relationship	
Select ▾	

Verification

Verification

834561

**Appointment Summary**

---

Facility

Session Type: Onsite  
Site: Albany Coun...  
State: NY

---

Guest Details

Name:  
Contact Number:  
Email: ..  
Location:

---

Session Details

Contact:  
Duration:  
Date:  
Time:

[Cancel](#) **NEXT**

Add information for any additional visitors(if you have one) and select **NEXT**

SECURUS VIDEO CONNECT<sup>SM</sup>

- My Future Sessions
- Account Statements
- Transaction Details
- Unlimited Subscription
- My Past Sessions
- Schedule A Session**
- Add a New Facility
- Block/Unblock
- Credit Card Information



Contact

Asterisk (\*) indicate required fields.

Search For Contact

Search by  Name  ID

First Name

Last Name

FIND CONTACT

[Back](#) **NEXT**

Appointment Summary

Facility

Session Type: Onsite  
Site: Albany Coun...  
State: NY

Guest Details

Name:  
Contact Number:  
Email:  
Location:

Session Details

Contact:  
Duration:  
Date:  
Time:

Search for the Person you wish to visit, select them and then select **NEXT**

SECURUS VIDEO CONNECT<sup>SM</sup>

- My Future Sessions
- Account Statements
- Transaction Details
- Unlimited Subscription
- My Past Sessions
- Schedule A Session**
- Add a New Facility
- Block/Unblock
- Credit Card Information



Appointment

Asterisk (\*) indicate required fields.

Relationship To Contact

Relationship \*

Error - Relationship field is required.

Appointment Details

Duration

Date

Time

I have read and agree to the [Terms and Conditions](#).

Required \*

[Back](#) **NEXT**

Appointment Summary

Facility

Session Type: Onsite  
Site: Albany Coun...  
State: NY

Guest Details

Name:  
Contact Number:  
Email:  
Location:

Session Details

Contact:  
Duration:  
Date:  
Time:

Select your Relationship to the person, a Duration of visit, the Date and Time of Visit and then **NEXT**

- Transaction Details
- Unlimited Subscription
- My Past Sessions
- Schedule A Session**
- Add a New Facility
- Block/Unblock
- Credit Card Information

### Checkout

Asterisk (\*) indicate required fields.

You have **14:24** to complete this transaction

Enter Address

First Name

Last Name

Country

Address

Address Line 2

City

State / Province / Region

Zip

### Coupon Code

Please enter coupon code and apply.

APPLY

### Payment Amount

Price	\$0.00
Sub Total	\$0.00
Total Amount	\$0.00

[BACK](#)

[SUBMIT](#)

### Facility

Session Type: Onsite  
Site: Albany Coun...  
State: NY

### Guest Details

Name:  
Contact Number:  
Email:  
Location:

### Session Details

Contact:  
Duration: 60 Minutes  
Date: Dec 10, 2025  
Time: 03:30 PM ET

Verify all of the information on this page is accurate, and when you are sure it is, select **SUBMIT**.

This will schedule the visit and you will receive a confirmation e-mail soon after.